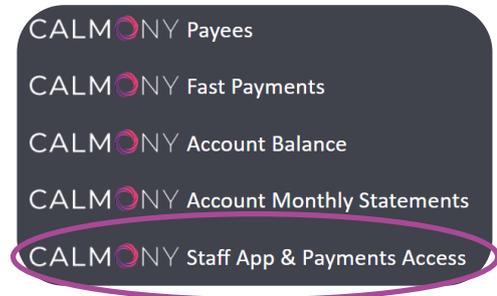


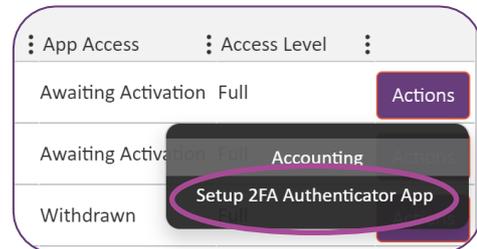
CALMONY®

Setting up your login and two factor authentication

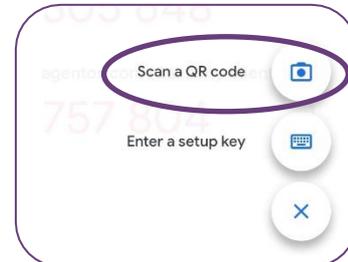
1. Login to agent.agentos.com as normal.
2. Access the Calmony Account via Accounts Tab / Bank Account.
3. Navigate to 'Staff App & Payment Access'.



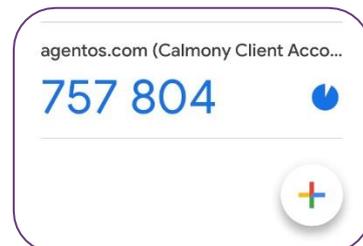
4. Click the action's button corresponding to your name and select 'Setup 2FA Authenticator App'.
5. You will be presented with a QR code (this may take up to 30 second to generate).



6. Open the Google Authenticator app (register if required) and select the + icon to add a new 2FA code.



7. Using your smartphone camera, scan the QR code and your Calmony 2FA code will be added to your app.



8. You will be required to open the app for the latest 2FA code every time you make a Calmony fast payment.



You are now ready to make payments



FAQ's

What is 2FA and why do I need it.

2FA is two factor authentication and is a 6 digit number that randomly changes every 30 seconds. This 6 digit number is required every time you make a payment from a Calmony Client Account.

I have logged in but cannot see or access the Calmony Client Account in the agentOS banking section.

On agentOS you will require 'Finance' or 'Owner' security level to access Calmony. Check your security level by searching 'show staff' and review the security level access associated with your login credentials.

I scanned the QR code but my smartphone has saved the code to passwords manager.

You need to scan the QR code using the authenticator app and not scan the QR code using just your smartphone camera.